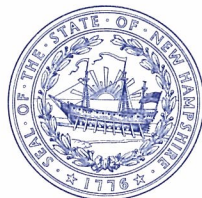


THE STATE OF NEW HAMPSHIRE

CHAIRMAN  
Thomas B. Getz

COMMISSIONERS  
Clifton C. Below  
Amy L. Ignatius

EXECUTIVE DIRECTOR  
AND SECRETARY  
Debra A. Howland



PUBLIC UTILITIES COMMISSION

21 S. Fruit Street, Suite 10  
Concord, N.H. 03301-2429

Tel. (603) 271-2431

FAX (603) 271-3878

TDD Access: Relay NH  
1-800-735-2964

Website:  
www.puc.nh.gov

April 13, 2011

Debra A. Howland, Executive Director  
N.H. Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, N.H. 03301-2429

Re: DW 10-306 Lakeland Management Company, Inc.  
Notice of Intent to File Rate Schedules  
Proposed Procedural Schedule



Dear Ms. Howland:

Staff, Lakeland Management Company, Inc. (Lakeland), Laconia Housing Authority, Mr. George Blaisdell, and other customers of Lakeland met in a technical session following the prehearing conference. Staff, the parties, and customers discussed issues for Staff to pursue in discovery. Among other issues, customers raised water quality and sewage odor concerns. Staff explained to the customers how the docket would likely proceed and that customers who were not intervenors could still keep apprised of this docket by reviewing the docket book from the Commission's web site: <http://www.puc.nh.gov/>. Staff also offered to field questions from customers as they arise during the proceeding. Staff proposed the following procedural schedule and no party objected. Staff thus proposes this schedule to the Commission for consideration and approval.

Staff / Intervener Data Requests (Set 1)	05/05/11
Responses to Staff / Intervener Data Requests (Set 1)	06/02/11
[Final Audit Report completed by Staff	06/30/11]
Staff / Intervener Data Requests (Set 2)	07/07/11
Responses to Staff / Intervener Data Requests (Set 2)	07/28/11
Technical Session	08/18/11 @ 9:00

**Track 1: Settlement**

File Settlement	09/08/11
Hearing on the Merits	09/15/11

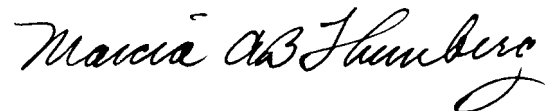
**Track 2: Testimony**

Staff / Intervener Testimony	09/15/11
Company Data Requests on Staff / Intervener Testimony	09/29/11
Staff / Intervener Responses	10/13/11
[Settlement Conference, if necessary	10/20/11 @ 9:00]
File Settlement / Rebuttal Testimony	11/10/11
Hearing on the Merits	11/16/11

In an effort to reduce costs, Staff and the parties propose to exchange discovery and filings by email. Filings made directly to the Commission will follow the usual seven hardcopies plus an electronic copy, pursuant to Puc 203.02. Technical sessions and settlement meetings contained in the proposed procedural schedule will be conducted so as to allow teleconferencing if parties are unable to physically attend. Staff and the parties reserve the right to modify the time and place of the settlement conference without approval of the Commission and note that the settlement conference is not intended to be open to the public. Documents due on the proposed deadlines above are intended to be distributed among Staff and the parties or filed with the Commission no later than the close of business on that day. Although a deadline for Staff to complete a Final Audit Report is contained in the proposed procedural schedule, Staff and the parties are not seeking express approval of that deadline. Rather the deadline is more of a self imposed deadline so that Staff and the parties can pursue issues from that Report in the second set of discovery if needed.

Thank you in advance for the Commission's consideration of the proposed procedural schedule.

Sincerely,



Marcia A. B. Thunberg  
Staff Attorney

cc: Service List (electronically only)